Case Study

".GENT is proving to be quite popular with the local Gent community, as it offers an effective way to align one's online presence with a city that is known for its start-up ecosystem."



Website
http://www.nic.gent

Registry Name .GENT Registry

O Location Gent, Belgium

Background

The city of Gent, Belgium (Ghent in English) is home to a thriving start-up community and is considered by many to be Belgium's center of start-up activity, despite not being the capital city. Combell, a Gent-based hosting and domain company, saw an opportunity with ICANN's New gTLD Program and applied for the .GENT top-level domain (TLD).

Initially, the registry required that .GENT registrants prove a local tie, such as a Gent region postal code. However, .GENT is now open for everyone. The majority of .GENT registrants are local businesses and entities seeking to align their brand with the city.

Objectives

Combell's objectives with .GENT are to promote Gent as a startup destination, as well as give local organizations and individuals the opportunity to leverage Gent's entrepreneurial reputation by demonstrating affiliation with the city.

The city of .GENT has embraced the new domain and now all official municipal websites have switched to .GENT domains, including https://stad.gent/, the official website of Gent ("stad" means "city" in Dutch). .GENT is also used by numerous start-ups, including CoPlace, a local co-working space, Overpoort, a web portal featuring news on Gent's nightlife scene, Mouthful, a local eatery, and many other local organizations. The registry anticipates that its 3,300+ .GENT registrations will only increase as the TLD continues to gain traction.

TRIVIA

- Date TLDs available on Internet: **24 November 2014**
- Number of registrations: more than 3,500 as of January 2017
- Intelligent, Combell's holding company, demonstrated a clever use of the .GENT TLD by switching its web address from intelligent.be to intelli.gent.
- Gent joins Brussels as the only other city in Belgium with its own TLD.

New gTLD Fast Facts

The Internet Corporation for Assigned Names and Numbers' (ICANN) New gTLD Program is responsible for introducing new generic top-level domains (gTLDs) into the Internet, which will result in the largest-ever expansion of the domain name system. The goal of this expansion is to enhance competition, innovation and consumer choice. Top-level domains are the letters immediately following the final dot in an Internet address. Through the program, the domain name system is expanding from 22 gTLDs to hundreds.

The New gTLD Program, led by ICANN's Global Domains Division makes it possible for communities, governments, businesses and brands to apply to operate a top-level domain registry. Operating a registry is a responsibility that requires a major commitment. In essence, the registry operator becomes the custodian of a piece of the Internet's core infrastructure. For this reason, ICANN established a rigorous process for those who applied for a new gTLD. The application process is a cornerstone of the New gTLD Program.

THE NEW GTLD PROGRAM BY THE NUMBERS





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