The Governmental Advisory Committee (GAC) has issued advice to the ICANN Board of Directors regarding New gTLD applications. Please see Section IV, Annex I, and Annex II of the GAC Beijing Communique for the full list of advice on individual strings, categories of strings, and strings that may warrant further GAC consideration.

Respondents should use this form to ensure their responses are appropriately tracked and routed to the ICANN Board for their consideration. Complete this form and submit it as an attachment to the ICANN Customer Service Center via your CSC Portal with the Subject, “[Application ID] Response to GAC Advice” (for example “1-111-11111 Response to GAC Advice”). All GAC Advice Responses must be received no later than 23:59:59 UTC on 10-May-2013.

Respondent:

<table>
<thead>
<tr>
<th>Applicant Name</th>
<th>ARUBA S.p.A.</th>
</tr>
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<tbody>
<tr>
<td>Application ID</td>
<td>1-1669-75338</td>
</tr>
<tr>
<td>Applied for TLD (string)</td>
<td>CLOUD</td>
</tr>
</tbody>
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Response:

Dear Sir/Madam,

Applicant Comments on the Beijing GAC Communique:

This letter is submitted in response to the Governmental Advisory Committee (GAC) Communique issued on 11 April 2013 (the “Beijing Advice”) and focusses specifically on the publication of the “Safeguards Applicable to all New gTLD’s” (the “Safeguards”) as contained in Annex 1 of the Beijing Advice.

In short, we are both disappointed and frustrated that the GAC has chosen to step beyond its agreed remit and issue the broad, generic Beijing Advice covering all new gTLD applicants. Module 3 of the Applicant Guidebook, states that “the process for GAC Advice for New gTLDs is intended to address applications that are identified by governments to be problematic, e.g., that potentially violate national law or raise sensitivities.” We believe the provision of the Beijing Advice covering all new gTLD applications constitutes a material change to the scope and purpose of the Advice which was to have been provided. We see no reason why the Beijing Advice was not confined to targeting specific applications as originally (and reasonably) expected.

We, and no doubt others, are understandably aggrieved at the continued shifting landscape, one which is quite outside the conditions under which our application was submitted.

That being the case, we are faced with a choice between a lesser of two evils. The new gTLD program has been subject to repeated and substantial delays and the present issue threatens to
add to such by at least a further 3-6 months were the Beijing Advice to be rejected in whole or
in part.

Conversely, to avoid delay, we are being asked to agree to provisions in the Registry Agreement
(“RA”) that appear at first instance to be both ill-defined and over broad. The RA itself now
rather resembles a contract of adhesion – we are in the territory of take it or leave it.

Faced with such, we have no option but to agree to the Safeguards in part as further described
below.

However, we would flag that such agreement and response is made under severe duress.

Safeguards
Provided below is further detail on the particular Safeguards and our anticipated adherence or
otherwise.

1. WHOIS verification and checks
Any requests from the GAC for additional safeguards regarding WHOIS should be addressed by
the Board through the work being undertaken by the Expert Working Group on gTLD Directory
Services. As this work will ultimately feed into a Board-initiated GNSO Policy Development
Process (PDP) to serve as a foundation for the GNSO’s creation of new consensus policies and
requisite contract changes, this is the more appropriate mechanism for addressing the GAC on
this issue. We do not consider it appropriate that the Board would acquiesce to this GAC request
while fully aware that policy work on this very sensitive issue is currently underway and that the
outcome will be enforced on successful new gTLD applicants through the Registry Agreement.

We would also note that the rationale underpinning this Safeguard is already adequately
addressed by the WHOIS Accuracy Program Specification appended to the new Registrar
Accreditation Agreement (RAA) that all Registrars are required to execute prior to selling any
new gTLDs. Such requires detailed verification and checking of WHOIS data, making the
Safeguard redundant. On this basis, we do not propose to agree to the application of such in
relation to our TLD.

2. Mitigating abusive activity
We agree to the application of such to our TLD.

3. Security Checks
We cannot agree to this Safeguard. Put bluntly, Registry Operators are not, and never have been
charged with policing the internet, nor should they be.

In addition, Registry Operators do not have the expertise to carry out the requested “technical
analysis”. Indeed, only a handful of expert companies globally might have such expertise and the
cost of employing such would be prohibitive and again beyond the bounds by which our gTLD Application was submitted.

Quite apart from the above, the Safeguard contains sufficient elasticity of wording as to be rendered meaningless.

4. Documentation
In view of the comments above concerning Safeguards 1 and 3, this Safeguard is redundant.

5. Making and Handling Complaints
As a Registry Operator, we are already required under the terms of the RA to maintain a point of contact as stipulated in order to receive complaints of the type indicated.

We are willing to agree to the application of such to our TLD on the basis that it is acknowledged that the bar of complaint “handling” is met by our referring such to the appropriate authorities or third party arbiters.

6. Consequences
We agree to the application of such to our TLD.

Registry Agreement
In light of the above, the key question to be considered is how the Safeguards might be incorporated into the RA. At all costs, we must avoid any further delay, including another round of public comments on the inclusion of new text in the RA.

We have considered at length how to achieve such and would respectfully submit that consideration be given to the utilisation of the Public Interest Specification at Appendix 11 of the RA.

Whilst to do so risks the potential for frivolous third party complaints regarding such, it would afford us the opportunity to agree to those Safeguards we are able to and which are not covered elsewhere, whilst avoiding a further round of public comments and the attendant delay.

If ICANN were so minded, we would be willing to consider wording of the following order:-
“Registry Operator will adhere to the following “Safeguards Applicable to all New gTLD’s” as defined by the Governmental Advisory Committee in Annex 1 to its communiqué dated 11 April 2013:–

• Safeguard 2
• Safeguard 5
• Safeguard 6”
Having explained above that Safeguards 1 and 4 are redundant, such would mean that adherence only to Safeguard 3 is not agreed on the basis of what we consider to be eminently reasonable arguments above.

We trust that the above middle ground will be acceptable to you and once again respectfully request that paramount in this instance be the avoidance of any further delay.

Yours faithfully

Cecconi Stefano
ARUBA S.p.A.