The Governmental Advisory Committee (GAC) has issued advice to the ICANN Board of Directors regarding New gTLD applications. Please see Section IV, Annex I, and Annex II of the GAC Beijing Communiqué for the full list of advice on individual strings, categories of strings, and strings that may warrant further GAC consideration.

Respondents should use this form to ensure their responses are appropriately tracked and routed to the ICANN Board for their consideration. Complete this form and submit it as an attachment to the ICANN Customer Service Center via your CSC Portal with the Subject, “[Application ID] Response to GAC Advice” (for example “1-111-11111 Response to GAC Advice”). All GAC Advice Responses must be received no later than 23:59:59 UTC on 10-May-2013.

Respondent:

<table>
<thead>
<tr>
<th>Applicant Name</th>
<th>Total SA</th>
</tr>
</thead>
<tbody>
<tr>
<td>Application ID</td>
<td>1-1162-21667</td>
</tr>
<tr>
<td>Applied for TLD (string)</td>
<td>total</td>
</tr>
</tbody>
</table>

Response:

Dear,

We refer to the Governmental Advisory Committee’s (GAC) Communiqué published on April 11, 2013, and in particular Annex I thereof.

Please note that we are in full agreement with the points raised by the GAC in relation to registries of future generic top-level domains implementing the six safeguards referred to in the above mentioned Annex I, being:

1. WHOIS verification and checks: considering the fact that the registry for the applied-for gTLD will – at least initially – operate a single registrant-top-level domain, we will ensure at all times the accuracy of publicly available WHOIS information. If and when our domain name registration policy would change, we will implement processes and procedures in order to provide for checking mechanisms in line with what is proposed by the GAC;

2. Mitigating abusive activity: considering the fact that the proposed registry will – at least initially – be a single registrant-TLD, where any and all services provided under domain names in the TLD will be under the control of the registry, the risks of abusive activity should be non-existing. If and when our domain name policy would change, we will implement the safeguards requested by the GAC and implement processes in order to (i) mitigate abusive conduct from happening, and (ii) promptly implementing appropriate safeguards in the event abusive activity would be detected;

3. Security checks: we will implement policies, processes and procedures in order to avoid the security threats referred to in Annex I to the GAC Communiqué, in particular in relation to phishing, pharming, malware and botnets, and will conduct regular security checks in relation to domain names registered by or on behalf of the registry, as well as by third parties in the event
GAC Advice Response Form for Applicants

we will allow non-affiliated parties of the applicant to register domain names and/or render services under such domain names. Nonetheless, proactively carrying out these types of security checks is most likely something that will require further technical specification to be defined by ICANN in accordance with its policy development processes;

4. Documentation: we will comply in full with the proposed documentation requirements put forward by the GAC in relation to maintaining reports concerning (i) the number of inaccurate WHOIS records, (ii) security threats identified, and (iii) actions taken. These reports will be kept for the full term of the registry agreement with ICANN;

5. Making and handling complaints: as stated in our application, we will put in place a complaints point of contact that will deal with complaints relating to malware, operation of botnets, phishing, piracy, trademark or copyright infringement, fraudulent or deceptive practices, counterfeiting or any type of behaviour that is considered to be contrary to applicable law.

6. Consequences: we will ensure that there are real and immediate consequences for the demonstrated provision of false WHOIS information and violations of the requirement that the domain name should not be used in breach of applicable law, which will be laid down in the domain name registrations that will be published following the delegation of the TLD to us.

Furthermore, we refer to our responses to Questions 18, 20, 28 and 29, as amended following the responses to the clarifying questions we have submitted and/or will supplement if needed be. However, we reserve the right to amend our responses following the outcome of the current policy development and comments processes in relation to the GAC Advice contained in the GAC Communiqué referred to above.

Respectfully submitted,