

**TMDB Webinars
Collected
Questions and Answers**

Version 0.2

ICANN Sunrise and Claims	Version: 0.1 (Draft)
TMDB Webinars: Collected Questions and Answers	Date: 2 september 2013

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1. Introduction and administrative information

1.1. Introduction

This document contains a repository of Questions and Answers (Q&A) gathered during TradeMark DataBase (TMDB) webinar sessions. Future questions may be answered by reusing this repository of resolved questions. This document is intended for anyone seeking answers to TMDB related questions.

1.2. Document information

Subject	TMDB webinar collected Questions and Answers
Client	IBM GTS/ICANN
Auteur	Various
Datum	29-08-2013
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1.3. Changes

Version	Date	Author	Summary changes
0.1	June-20-2013	Wouter Schenk	Initial version
0.2	August-29-2013	Marta Bawor	Added questions from webinar on 28/08/2013

1.4. Approval

Name	Signature	Function	Date

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2. Collected Questions and answers

This chapter contains the collected Questions and answers

2.1. Q&As TMDB Webinar session 21-08-2013

1. Why is there a different user name defined for each of the services (SMD Revocation List, LORDN, and DNL List). Can there be a single login and password for all services?

Currently, user names are system generated and different per TLD and per service. Passwords can be set by the Registry administrator and can be identical across services. We can move to a model where a registry (TLD) has 1 login and password for all services and will review this change with ICANN.

2. Is there a password reset policy associated with the automated TMDB services (SMD Revocation List, LORDN, and DNL List)?

No, there is no password expiration. The password remains valid until the Registry administrator changes them.

3. Does the test environment provide a method to create SMD's (UI and API)?

No, the Sunrise & Claims OT&E environment does not allow to do that. (SMD generation is not part of the Sunrise & Claims platform but part of the Trademark Validation platform.)

4. Are the user id's specified by us, so therefore we can decide to use a single user id?

Currently, user names are system generated and different per TLD and per service. Passwords can be set by the Registry administrator and can be identical across services.

5. Do you need to specify the active phase to support both sunrise and claims LORDN's uploads for testing?

Yes. In order to use the OT&E Sunrise and Claims services, you have to complete the related Profile Pages in the TMDB application (<https://marksdb.org>). As a minimum you need to specify a password (this makes the Registry user name "active") and one IP address for the Test LORDN Service. For the LORDN service there is a single password and set of IP addresses for both the Sunrise and Claims LORDN file uploads and downloads of related LORDN Log Files. At this stage only the Sunrise LORDN service is available for testing. The Claims LORDN service follows On September 9th 2013.

6. Do you need to have the token to access the "register as registry" screen in the first place?

The homepage (<https://marksdb.org>) and the "register as registry" screen can be accessed without the registration token. To proceed with the registration and further access the application, the token is required. The token will be provided by ICANN as part of the on-boarding package once a RA agreement has been signed. A process to provide Registries access to the OT&E environment prior to signing the RA is being developed and reviewed with ICANN.

7. Why is certification required?

This is an ICANN requirement. ICANN wants to ensure readiness to start using Claims and Sunrise services.

8. If you see "Registry username: <Not activated>", how do you activate the user name?

You activate the user name by entering a password in the 'Registry password' and 'Password Verify' fields and pressing submit.

9. The LORDN file format includes the registrar's IANA ID. What values for this field will be accepted in OT&E?

All registrar IDs present in the token file we get from ICANN. We are working with ICANN to get all known accredited registrars included in that file, as well as the test ID 9999.

10. When will the testing be available?

Sunrise functions can be tested now. Claims functions can be tested starting September 9th

11. Can we download the presentation?

The presentation will be available on ICANN's webinar pages at <http://newgtlds.icann.org/en/announcements-and-media/webinars>

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12. Must a registry operator wait until the 9th of September for the claims functionality to complete Integration Testing?
Yes.

2.2. Q&As TMDB Webinar session 28-08-2013

1. Will the steps required from a registry to complete Integration Testing documented in the User Manual change when the claims service is live?

The steps will remain the same, but further details on the test certification process will be published.

2. Can the email address listed in the ICANN Welcome package be altered?

The email address that is used to send the Registry administrator user ID and temporary password to is to be agreed between ICANN and the Registry during on-boarding. That mail address is communicated to the TMDB via a token file that is managed by ICANN. It can be updated by requesting ICANN CSC to update the Registry entry in the token file, which is synched with the TMDB on a frequent basis (every 30 minutes).